SWISS QUALITY POLICY

The objective of our medical analysis laboratories is to be at the start and at the heart of effective therapeutic decisions by providing reliable analysis results based on accredited methods, regularly controlled and re-evaluated. Unilabs management and employees undertake to comply with the ISO 15189:2022 or ISO IEC 17025:2017 standards as well as the legal and regulatory requirements in force, in particular the IVDR / ODiv, the general European regulation on the protection of data (GDPR)/the Federal Data Protection Act (LPD) and any regulations and laws applicable to our activity.

The Unilabs quality management system allows you to:

- Guarantee good professional practices through the continuous development of the acquired skills of our employees and using state-of-the-art techniques.
- Promote ethical and impartial behavior towards all, in accordance with our “Code of Conduct” and our “Integrity Charter” and guarantee respect for the ethical rules of the profession, medical secrecy and confidentiality.
- Evolve in a secure environment adapted to all our activities.
- Satisfy the highest requirements of our patients and customers through a policy of continuous improvement of our systems and the efficient assessment and management of risks.
- Place the patient and their health at the center of our activities and decisions by offering efficient services adapted to their needs and expectations.

Unilabs: all committed to Quality

Matthieu Quentin
General Manager Switzerland

Dr Dany Mercan
Medical Director Switzerland

Adrian Delehean
Head of Operations Switzerland

Françoise Morel
Head of Quality and Regulatory Affairs Switzerland